

Electronic Acknowledgement Receipt

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Application Number:	09523935
International Application Number:	
Confirmation Number:	6383
Title of Invention:	METHOD OF PROCESSING AN INBOUND CALL IN A CALL CENTER
First Named Inventor/Applicant Name:	John Crook
Customer Number:	08791
Filer:	Michael A. Bernadicou/KIRSTEN HAWKINS
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Attorney Docket Number:	024/1
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Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment		no			
File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Power of Attorney	P8971_RPOA_02_18_09.pdf	499738	no	2
			f1020x4b20x000b5244a6553b2b710241c53b6e18		
Warnings:					
Information:					

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.